

Connecting to the City Network using Check Point VPN with a Google Authenticator Token


Use this procedure to securely connect to the City network via a public or private non-secure network. To connect, you must first set up a required token for remote access. **Token setup must be completed within the City's network.** If required, contact the IT Helpdesk at 604-294-7939 or helpdesk@burnaby.ca for assistance.

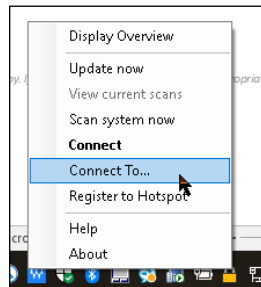
For information on:	Go to:
Configuring your Check Point VPN to Google Authenticator (One time only)	Configuring your Check Point VPN to Google Authenticator
Remotely connecting to the City Network via Google Authenticator	Remotely Connecting to the City Network

Configuring your Check Point VPN to Google Authenticator (One Time Setup Only)

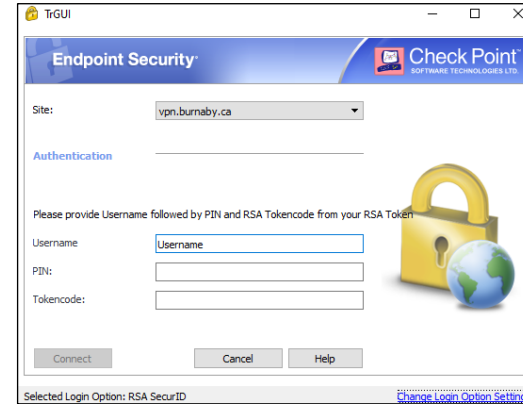


1. On your City computer, to display the **Check Point VPN** context menu, in the Windows system tray, right-click .

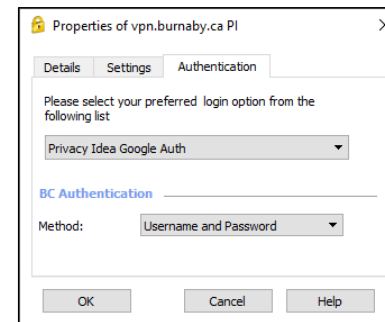
 If Check Point VPN is not installed on your computer, contact IT Helpdesk at 604-294-7939 or helpdesk@burnaby.ca.



2. From the **Check Point VPN** context menu, select [Connect To...](#)s



3. In the TrGUI pop-up, click [Change Login Option Settings](#).



4. In **Properties of vpn.burnaby.ca** pop-up, in the **Authentication** tab, complete the following:

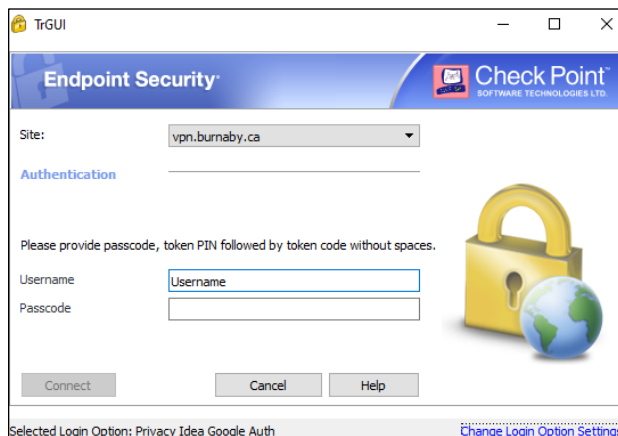
Field Name	Select
Select your preferred login option from the following list	Privacy Idea Google Auth

Field Name	Select
Method	Username and Password

5. Click .

Remotely Connecting to the City Network

1. To login to the City network using Google Authenticator, follow Steps 1 and 2 in the section titled [Configuring your Check Point VPN to Google Authenticator](#).



2. In the **TrGUI** pop-up, complete the following fields:

Field	Enter
Username	Your City network user name
Passcode	Your four-digit PIN number immediately followed by the six-digit Google Authenticator token number (without spaces). If unknown, contact IT Helpdesk at 604-294-7939 for assistance.

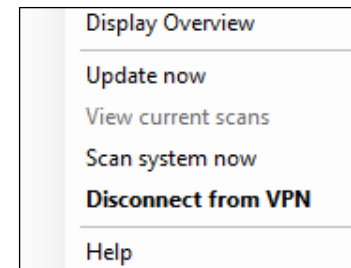
It is recommended to enter a Google Authenticator token code that has 20 or more seconds remaining on the timer. If less than 20 seconds are left, wait for a new token code. The timer icon displays on the bottom right.

3. To proceed, click .

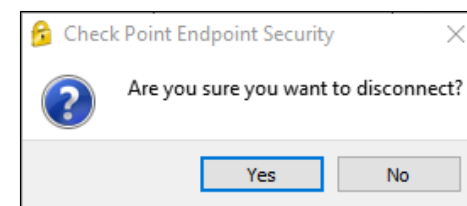
After successfully connecting, the system message **Check Point Endpoint Security Connection succeeded** displays above the Windows system tray.

After successfully connecting, if your drives are not mapped, please see the connectBurnaby job aid titled [Re-mapping your Network Drives](#).

4. After completing your work, to disconnect from the City network, to display the **Check Point VPN** context menu, in the Windows system tray, right-click .



5. From the **Check Point VPN** context menu, select .



6. To confirm, click .

! If you change your mobile device, a new Google Authenticator token must be requested. Contact IT Helpdesk at 604-294-7939 or helpdesk@burnaby.ca for assistance.