## Re-Validate your My Permits Portal (MPP) Account with City of Burnaby

As of April 22, 2024, all existing MPP accounts must be re-validated due to an upgrade of our authentication methods. Please follow the steps below if you are having issues signing in to your existing account.

1. On the MPP website, Click "Login or Register"

Burnaby	My Permits Portal - View and Apply for Permits Online	Home Andy	Culendar (0) Helo	Login or Register	
	Account holders will need to validate their accounts after the upgrade, therefore, we recommend you kg in	My Permits Portal will be unavailable from 6:00am on Sunday, Ap to the My Permits Portal before the system to unavailable and no Refer to the My Permits Portal FAQ: <b>April 2024 upgrade</b> sector	r8 21 until 6000pm on Monday, Apr8 22 due to a system upgrade, to down the email address you used to register for your account. Y on to karn more about how you can prepare for this segmate.	su must have this email address in order to validate your account after the system upgrade is completed.	
		Welcome to My	Permits Portal		
		Lagin or Register Login of easter for a new prount.	Appy Appy View and apply for permits that are available online.		
		Barnabykap Use the City i Interactive nugering application.	Av Property Partal Login to the City property taxand utility account portal		

2. At the bottom of the page, Click "Create an Account"

Sign in to community access services.
G Sign in with Google
Sign in with Apple
Sign In with Microsoft
Sign in with Facebook
OR
Email address
Keep me signed in
Next
Unlock account? Help
Create an account

3. Fill out the Email, Name, and Phone fields, and create a new password. IMPORTANT: Make sure the email you type in the email field is the exact same email you registered with for your original account!

	unt
Email	un
cob@email.com	
First name	
Last name	
Mobile phone	Optional
Password	
	•

4. Click "Sign Up"

If you entered the same email address as your old account, you will receive an email with a verification code. Once you have confirmed the verification code, your re-validation is complete, and your old account has been linked.

For future login attempts, make sure to use the new password you entered here.

